

SPECIAL SERVICES

TIME CALLS

Time calls may be placed in advance, to our office, to set "Pick Up" and "Drop Off" schedules for the *same day you call and the following day only*.

STANDING CALLS

Standing calls can be arranged to meet your "Pick Up and "Drop Off" schedules for a period of *2 weeks or more*. An initial visit to our office * to fill out a form and receive some informational "handouts" is all that's required.

* Transportation to our office will be provided
FREE OF CHARGE, if needed.

SAFE RIDE

From September 1st through April 30th we offer services for everyone from 12:00 midnight to 2:30 am, Friday, Saturday and Sunday mornings. Call our office for more information.

PUBLIC TRANSPORTATION

Since 1975, Big Rapids DIAL-A-RIDE has provided "curb to curb" public transportation in the Big Rapids community.

We have provided more than 3 million passengers with safe, dependable and affordable transportation.

We have also undergone many changes during this time including providing our passengers with service to *limited areas "outside of the city limits"*.

We now have 7 vehicles all equipped with "wheelchair lifts" to provide transportation to all our *mobility impaired* passengers.

With your continued support, we hope to provide the same level of service to the Big Rapids community for the next 30 years.



2010

TICKET SALES

Dial-A-Ride Tickets (**FULL BOOKS ONLY**) will be on sale during the 1st week of each month. Check with any point of purchase location for exact Ticket Sale dates.

On sale*, a **FULL BOOK** of tickets may be purchased at a savings of 20% off the regular price.

DIAL-A-RIDE TICKET PRICES

Regularly - \$20.00/per book

**Sale Price - \$16.00/per book*

Tickets may be purchased at the following locations:

- ◆ Dial-A-Ride Office
- ◆ City Treasurer's Office
- ◆ Big Rapids Housing Commission
- ◆ From Your Bus Driver

Dial-A-Ride: (Curb to Curb Service)

HOURS

6:30 - 6:30 Monday-Friday

9:00 - 2:00 Saturday

Closed Sundays & Holidays

(Last calls must be made to our office 30 minutes before closing time.)

FARES

Regular..... \$2.00

Age 16 & Under.... \$1.00

Senior Citizens..... \$1.00

Disabled..... \$1.00

* Assistant to disabled passengers ride FREE.

* Children 3 & under, are required to have adult supervision when riding the bus.

* Children 4 & under, when accompanied by an adult to the same destination, ride FREE.

* Passengers boarding with excessive packages will be charged accordingly.

** TRANSIT TIPS **

1. Dial-A-Ride requires EXACT FARE. Bus Drivers do not make change.
2. Please allow 15-30 minutes for a bus to pick you up after calling Dial-A-Ride.
3. Passengers should be prepared to board the bus upon arrival. Drivers will wait up to 2 minutes for you to board before they depart. More time will be allowed for mobility impaired passengers.
4. This is mass transportation so the bus may make several stops on the way to your destination, so please allow for a slightly longer ride than you would expect in an automobile.
5. Drivers enjoy helping their passengers, but ask that only a reasonable number of packages be brought on the bus. Any more than an armful will constitute another fare.
6. We make every effort to serve you during adverse weather conditions, but we may need to initiate delays and cancellations when necessary.
7. We would appreciate your call when you have a change of plans and need to cancel your ride. Please help us avoid unnecessary trips.
8. Time calls may be placed in advance to set "Pick Up" & "Drop Off" times for the same day that you call and the next day.
9. Standing calls can be arranged to meet your needs for a period of 2 weeks or more.
10. NO SMOKING, DRINKING, EATING or Use of PROFANITY on buses.

BIG RAPIDS DIAL-A-RIDE

796-8675



"COME RIDE WITH US"

1829 North State Street
Big Rapids, MI 49307